# **2017 ih** Limited Warranty

Foretravel, Incorporated ("Foretravel") warrants each ih Motorcoach to be free from defects in materials or workmanship under normal use and service, subject to certain limitations or additions as specifically set forth herein.

For purposes of the time limitations on this limited warranty, the date of inception of the warranty shall be from the date of delivery to the original purchaser (the "Date of Origination"). For the purposes of the mileage limitation on this limited warranty, it shall be actual odometer miles in addition to the odometer mileage on the Motorcoach at Date of Origination.

#### What Is Covered

The ih Limited Warranty covers the cost of all parts and labor required to repair or replace, at Foretravel's option, any ih Motorcoach component defective in materials or workmanship, for eighteen (24) months or twenty-four thousand (24,000) miles, whichever comes first, from the Date of Origination.

Any structural metal members such as chassis rails or cross members and metal members supporting body shell components, such as the floor, sidewalls, front and rear walls, and roof, shall be covered for a total of five (5) years or one hundred thousand (100,000) miles, whichever comes first, from the Date of Origination. Foretravel will repair or replace, at Foretravel's option, any such items which fail due to cracking, breaking, rust through, or broken welds.

Any warranty claim or failure must be brought to Foretravel's attention within the appropriate warranty period.

To obtain service under this Limited Warranty, the Motorcoach must be brought to an Authorized Foretravel Service Center, during normal working hours. The Authorized Service Center will repair or replace the defective component using new or remanufactured parts. The decision to repair or replace said component is solely the prerogative of Foretravel, for Foretravel manufactured items, and solely the prerogative of the manufacturer of an item warranted by that manufacturer. Components for which replacements are made become the property of the manufacturer replacing said item.

#### **Components Covered By Other Warranties**

The engine, transmission, tires, wheels, and batteries (house and chassis) are not covered under the ih Limited Warranty, but are covered by separate warranties offered by their specific manufacturers. Also, some component manufacturers provide warranty coverage for longer periods and/or greater mileage than that provided by the ih Limited Warranty. Information on these warranties may be found in your Owner's Information Box or can be obtained from Foretravel Technical Services.

FORETRAVEL EXPRESSLY DISCLAIMS ANY OTHER WARRANTY, ANY RESPONSIBILITY, OR OBLIGATION INVOLVING ANY WARRANTIES, EXPRESS OR IMPLIED, OTHER THAN THE iH LIMITED WARRANTY.

#### **Items Not Covered by Warranty**

- All maintenance items including, but not limited to: oil, filters, desiccants, belts, hoses, lubricants, coolant, refrigerant, light bulbs, wiper blades, wheel and tire balancing, steering alignment, cleaning, polishing, batteries of any type, and labor charges connected with repair or replacement of such items.
- 2) Items subject to wear and tear or deterioration due to driving habits or conditions including, but not limited to: brake pads/linings, brake discs, filters, upholstery, floor coverings, trim and chrome items, paint finish, drive belts, glass, and similar items are specifically limited to defects in materials or workmanship. Repairs, services, or adjustments caused by normal wear or use are not covered.
- Damage caused by improper or insufficient maintenance. Proper maintenance is detailed in the Foretravel Maintenance Schedule.
- Damage caused by improper operation of the Motorcoach or its components, improper repairs, or improper or dirty fuel.
- Damage due to accidents, abusive operation, misuse, failure to use reasonable care in operation of the Motorcoach, alteration or tampering.
- Damage due to theft, vandalism, fire, road hazards, incoming power surges, or outages.
- Damage caused by natural or environmental occurrences including, but not limited to: flood, wind, lightning, acid rain, mold, mildew, corrosion, or acts of God.
- 8) Equipment, accessories or visuals including but not limited to: electronics, cabinetry, towing systems, paint, graphics, vinyls, surface protection and similar items not installed by Foretravel or damage caused by such installation.
- 9) Non-standard equipment or accessories, not usually offered by Foretravel, whether installed by Foretravel at customer's request or otherwise, and any damage that may occur due to such installation.
- 10) Glass breakage or scratching on mirrors, windows, or windshields.
- Changes in appearance of aesthetic features that in no way interfere with proper operation or capability of a component or the Motorcoach.

#### Incidental and Consequential Damages Not Covered

Your ih Limited Warranty does not cover incidental or consequential damages. Foretravel hereby excludes incidental and consequential damages, including commercial loss; loss of use; maintenance expense; towing charges; lodging, telephone, and rental car expenses; inconvenience; and loss of time for any breach of any express or implied warranty of merchantability applicable to Motorcoach. SOME STATE LAWS DO NOT PERMIT INCIDENTAL OR CONSEQUENTIAL DAMAGES TO BE EXCLUDED OR LIMITED, SO THIS EXCLUSION MAY NOT APPLY TO YOU.

#### **Other Terms and Conditions**

The ih Limited Warranty applies to a new Motorcoach sold by an Authorized Dealer of Foretravel, registered in the United States or Canada, and primarily operated in the United States or Canada. Exporting the Motorcoach or registering it outside of the United States or Canada voids this Limited Warranty.

Demonstration Motorcoaches and Motorcoaches used in commercial rental service are not covered by the ih Limited Warranty, but may be covered by a separate written Foretravel limited warranty, which shall be given to Purchaser.

This ih Limited Warranty shall be null and void if the vehicle identification number has been altered or cannot be read; if the odometer has been replaced or altered and the true mileage cannot be determined; or if a Motorcoach is declared to be a total loss by any insurance company and is rebuilt, or is issued a Certificate of Title indicating that it is designated as salvage, junk, rebuilt, scrap, or words of similar impact.

The ih Limited Warranty may be transferred to a new owner for a processing fee of \$100, providing a written request to transfer the Limited Warranty is received by Foretravel within 30 days of resale

Foretravel does not authorize any person to create for it any other obligation or liability in connection with the ih Motorcoach. Any implied warranty of merchantability or fitness for a particular purpose applicable to this Motorcoach is limited in duration to the duration of this express written Limited Warranty as hereinbefore or hereinafter provided. The performance of repairs is the exclusive remedy under this Limited Warranty. ....Revision 10/15/2015



# **Foretravel Exterior Finish Limited Warranty:**

The Foretravel Exterior Finish Limited Warranty for purposes of time limitations will apply concurrent to the ih, Phenix and Nimbus Limited Warranty from the date of origination to the original retail purchaser. For the purpose of mileage limitation, will apply concurrent to the ih, Phenix and Nimbus Limited Warranty, it shall be actual odometer miles in addition to the odometer mileage on the Motorcoach at date of origination.

#### Application and Validity of the Foretravel Exterior Finish Limited Warranty:

The Foretravel Exterior Finish Limited warranty applies only to the degradation of the paint, such as cracking or checking, rust protection, loss of gloss caused by hazing, chalking or fading, peeling of the topcoat or of all the layers included in the process from the substrate as determined by Foretravel.

Repair of painted surfaces shall be restricted to clearly confined areas.

Gloss and tone difference of the repaired and painted surface compared to the original paint does not cause the need to repaint the entire outside surface.

Repairs made during the warranty period for the retail buyer do not extend the original warranty period.

Note: Washing and waxing of the exterior should only be performed according to the guidelines in the Foretravel owner's manual.

#### The following Items are not covered by the Foretravel Exterior Finish Limited Warranty:

 Small surface blemishes slightly detectable from a distance of less than (5) five feet under normal or indirect lighting conditions.
Slight variations in graphic design and paint fading or surface smoothness identified by touch only.

3) Repainted or repaired finishes made by an unauthorized facility. Any repairs required to correct any flaws or inconsistencies made by such a facility.

4) Repairs made in an improper manner or by other paints not recommended in the specification.

5) Adjacent areas covered by another repair.

6) Damages caused by repairs of, or on painted surfaces.

7) Paint damage resulting from the removal of items from the surface of the paint to include but not limited to: surface protection film, graphics, overspray, graffiti, exterior equipment or accessories.

8) Scratches, abrasions or chips caused intentionally or accidentally



9) Hazing or visual degradations caused by;

- The use of abrasive detergents, brushes, cloths, rags or sponges.
- Industrial emissions, volatile or corrosive substances.
- Waxes, Hand or Machine Buffing.
- Moisture, Mold or Mildew.
- Incidental atmospheric conditions such as acid rain or storage in industrial areas.
- Damages caused by accidents.
- Damages resulting from the improper cleaning or servicing of the Motorcoach, or the Motorcoach being used in abnormal conditions.

# Foretravel Realm FS6 Limited Warranty

Foretravel, Incorporated ("Foretravel") warrants each Foretravel Realm FS6 Motorcoach to be free from defects in materials or workmanship under normal use and service, subject to certain limitations or additions as specifically set forth herein.

For purposes of the time limitations on this limited warranty, the date of inception of the warranty shall be from the date of delivery to the original purchaser (the "Date of Origination"). For the purposes of the mileage limitation on this limited warranty, it shall be actual odometer miles in addition to the odometer mileage on the Motorcoach at Date of Origination.

#### What Is Covered

The Foretravel Realm FS6 Limited Warranty covers the cost of all parts and labor required to repair or replace, at Foretravel's option, any Foretravel Realm FS6 Motorcoach component defective in materials or workmanship, for Twenty four (24) months or Twenty four thousand (24,000) miles, whichever comes first, from the Date of Origination.

Any structural metal members such as the floor, sidewalls, front and rear walls, and roof, shall be covered for a total of five (5) years or one hundred thousand (100,000) miles, whichever comes first, from the Date of Origination. Foretravel will repair or replace, at Foretravel's option, any such items which fail due to cracking, breaking, rust through, or broken welds.

Any warranty claim or failure must be brought to Foretravel's attention within the appropriate warranty period.

To obtain service under this Limited Warranty, the Motorcoach must be brought to an Authorized Foretravel Service Center, during normal working hours. The Authorized Service Center will repair or replace the defective component using new or remanufactured parts. The decision to repair or replace said component is solely the prerogative of Foretravel, for Foretravel manufactured items, and solely the prerogative of the manufacturer of an item warranted by that manufacturer. Components for which replacements are made become the property of the manufacturer replacing said item.

#### **Components Covered By Other Warranties**

The chassis, engine, transmission, tires, wheels, and batteries (house and chassis) are not covered under the Foretravel Realm FS6 Limited Warranty, but are covered by separate warranties offered by their specific manufacturers. Also, some component manufacturers provide warranty coverage for longer periods and/or greater mileage than that provided by the Foretravel Realm FS6 Limited Warranty. Information on these warranties may be found in your Owner's Information Box or can be obtained from Foretravel Technical Services. FORETRAVEL EXPRESSLY DISCLAIMS ANY OTHER WARRANTY, ANY RESPONSIBILITY, OR OBLIGATION INVOLVING ANY WARRANTIES, EXPRESS OR IMPLIED, OTHER THAN THE FORETRAVEL REALM FS6 LIMITED WARRANTY.

#### **Items Not Covered by Warranty**

- All maintenance items including, but not limited to: oil, filters, desiccants, belts, hoses, lubricants, coolant, refrigerant, light bulbs, wiper blades, wheel and tire balancing, steering alignment, cleaning, polishing, batteries of any type, and labor charges connected with repair or replacement of such items.
- 2) Items subject to wear and tear or deterioration due to driving habits or conditions including, but not limited to: brake pads/linings, brake discs, filters, upholstery, floor coverings, trim and chrome items, paint finish, drive belts, glass, and similar items are specifically limited to defects in materials or workmanship. Repairs, services, or adjustments caused by normal wear or use are not covered.
- Damage caused by improper or insufficient maintenance. Damage caused by improper operation of the Motorcoach or its components, improper repairs, or improper or dirty fuel.
- Damage due to accidents, abusive operation, misuse, failure to use reasonable care in operation of the Motorcoach, alteration or tampering.
- 5) Damage due to theft, vandalism, fire, road hazards, incoming power surges, or outages.
- 6) Damage caused by natural or environmental occurrences including, but not limited to: flood, wind, lightning, acid rain, mold, mildew, corrosion, or acts of God.
- Equipment, accessories or visuals including but not limited to: electronics, cabinetry, towing systems, paint, graphics, vinyl, surface protection and similar items not installed by Foretravel or damage caused by such installation.
- 8) Non-standard equipment or accessories, not usually offered by Foretravel, whether installed by Foretravel at customer's request or otherwise, and any damage that may occur due to such installation.
- Glass breakage or scratching on mirrors, windows, or windshields.
- 10) Changes in appearance of aesthetic features that in no way interfere with proper operation or capability of a component or the Motorcoach.

#### **Incidental and Consequential Damages Not Covered**

Your Foretravel Realm FS6 Limited Warranty does not cover incidental or consequential damages. Foretravel hereby excludes incidental and consequential damages, including commercial loss; loss of use; maintenance expense; towing charges; lodging, telephone, and rental car expenses; inconvenience; and loss of time for any breach of any express or implied warranty of merchantability applicable to Motorcoach. SOME STATE LAWS DO NOT PERMIT INCIDENTAL OR CONSEQUENTIAL DAMAGES TO BE EXCLUDED OR LIMITED, SO THIS EXCLUSION MAY NOT APPLY TO YOU.

#### **Other Terms and Conditions**

The Foretravel Realm FS6 Limited Warranty applies to a new Motorcoach sold by an Authorized Dealer of Foretravel, registered in the United States or Canada, and primarily operated in the United States or Canada. Exporting the Motorcoach or registering it outside of the United States or Canada voids this Limited Warranty.

Demonstration Motorcoaches and Motorcoaches used in commercial rental service are not covered by the Foretravel Realm FS6 Limited Warranty, but may be covered by a separate written Foretravel limited warranty, which shall be given to Purchaser.

This Foretravel Realm FS6 Limited Warranty shall be null and void if the vehicle identification number has been altered or cannot be read; if the odometer has been replaced or altered and the true mileage cannot be determined; or if a Motorcoach is declared to be a total loss by any insurance company and is rebuilt, or is issued a Certificate of Title indicating that it is designated as salvage, junk, rebuilt, scrap, or words of similar impact.

The Foretravel Realm FS6 Limited Warranty may be transferred to a new owner for a processing fee of \$100, providing a written request to transfer the Limited Warranty is received by Foretravel within 30 days of resale

Foretravel does not authorize any person to create for it any other obligation or liability in connection with the Foretravel Realm FS6 Motorcoach. Any implied warranty of merchantability or fitness for a particular purpose applicable to this Motorcoach is limited in duration to the duration of this express written Limited Warranty as hereinbefore or hereinafter provided. The performance of repairs is the exclusive remedy under this Limited Warranty. ....Revision07-10-2014



# **Foretravel Exterior Finish Limited Warranty:**

The Foretravel Exterior Finish Limited Warranty for purposes of time limitations will apply concurrent to the Foretravel Realm FS6 Limited Warranty from the date of origination to the original retail purchaser. For the purpose of mileage limitation, will apply concurrent to the Foretravel Realm FS6 Limited Warranty, it shall be actual odometer miles in addition to the odometer mileage on the Motorcoach at date of origination.

# Application and Validity of the Foretravel Exterior Finish Limited Warranty:

The Foretravel Exterior Finish Limited warranty applies only to the degradation of the paint, such as cracking or checking, rust protection, loss of gloss caused by hazing, chalking or fading, peeling of the topcoat or of all the layers included in the process from the substrate as determined by Foretravel.

Repair of painted surfaces shall be restricted to clearly confined areas.

Gloss and tone difference of the repaired and painted surface compared to the original paint does not cause the need to repaint the entire outside surface.

Repairs made during the warranty period for the retail buyer do not extend the original warranty period. **Note: Washing and waxing of the exterior should only** 

be performed according to the guidelines in the Foretravel owner's manual.

# The following Items are not covered by the Foretravel Exterior Finish Limited Warranty:

1) Small surface blemishes slightly detectable from a distance of less than (5) five feet under normal or indirect lighting conditions.

2) Slight variations in graphic design and paint fading or surface smoothness identified by touch only.

3) Repainted or repaired finishes made by an unauthorized facility. Any repairs required to correct any flaws or inconsistencies made by such a facility.

4) Repairs made in an improper manner or by other paints not recommended in the specification.

5) Adjacent areas covered by another repair.6) Damages caused by repairs of, or on painted surfaces.

7) Paint damage resulting from the removal of items from the surface of the paint to include but not limited to: surface protection film, graphics, overspray, graffiti, exterior equipment or accessories.

8) Scratches, abrasions or chips caused intentionally or accidentally

9) Hazing or visual degradations caused by;

- The use of abrasive detergents, brushes, cloths, rags or sponges.
- Industrial emissions, volatile or corrosive substances.
- Waxes, Hand or Machine Buffing.
- Moisture, Mold or Mildew.
- Incidental atmospheric conditions such as acid rain or storage in industrial areas.
- Damages caused by accidents.
- Damages resulting from the improper cleaning or servicing of the Motorcoach, or the Motorcoach being used in abnormal conditions.
- Areas of the Motorcoach, due to design configuration, where paint and or clear coat thickness is difficult to measure accurately. .....Revision 07-10-2014



1541 Reynolds Road Charlotte, MI 48813



# SPARTAN CHASSIS

# Custom Motorhome Chassis Limited Warranty

# What This Limited Warranty Covers

This limited warranty covers repair or replacement, at the sole option of Spartan Chassis, Inc. (hereinafter Spartan), of any part of your new Spartan chassis (hereinafter Covered Parts) in which a defect in materials or workmanship appears during normal use, maintenance or service within the limited warranty period, subject to the limitations and exclusions described below in "What This Limited Warranty Does Not Cover". REPAIR OR REPLACEMENT OF COVERED PARTS BY A SPARTAN AUTHORIZED SERVICE CENTER IS THE EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY. SPARTAN WILL NOT REPLACE THE MOTORHOME OR REPURCHASE THE MOTORHOME FROM YOU. The repair or replacement of a Covered Part does not extend the life of the limited warranty except where state or provincial law otherwise provides for an extension during the time that the Covered Part is being repaired or replaced under this limited warranty.

Covered Parts are limited to chassis systems and components installed by Spartan, including, but not limited to, the driveline, cooling system, suspension, air system and structural systems (frame rails and cross members), and hydraulic system components used in the steering and cooling systems (e.g. pump, filter, reservoir, hoses, hydraulic motor, steering gear, oil cooler) This limited warranty does not cover hydraulic system components used for other systems (e.g. leveling jack system, room slide-out system, generator slide out system, compartment door actuator system). This limited warranty excludes the engine and transmission or any parts or components added to the chassis by another party. In addition to this Spartan limited warranty, original component manufacturers may provide their own separate warranties. Purchasers should check each original component manufacturer warranty regarding its coverage. This limited warranty is valid only in the United States and Canada. Coverage under this warranty is not subject to proration or deductibles.

# How Long the Limited Warranty Lasts

The original limited warranty is in effect for a period of **36 months** from the first retail owner's date of purchase, regardless of subsequent ownership, or until an odometer reading of **50,000 actual miles** (or 80,467 actual kilometers), whichever occurs first. Certain engine emission components, installed by Spartan and not covered under the engine manufacturer warranty, have a warranty term of 5 years or 100,000 miles, whichever comes first. This limited warranty is not valid if the odometer is disconnected, or its reading has been altered, or mileage cannot be determined.

In addition, this limited warranty is in effect for the chassis frame for the **lifetime** of the vehicle. For purposes of the lifetime frame warranty, a life time is **20 years** from the first retail owner's date of purchase, regardless of subsequent ownership. The frame includes only the frame rails and cross members (ladder assembly), and does not include brackets and hardware attached to the frame, such as the fuel tank mounting, generator slide assembly, or hitch.

# Who is Covered

This limited warranty covers the owner of a vehicle equipped with a **2015** model year Spartan chassis. The limited warranty may be transferred to subsequent owners during the warranty period by submitting to Spartan a new Spartan "Chassis Limited Warranty Registration" form (see "How to Obtain the Limited Warranty" below). THIS LIMITED WARRANTY IS NULL AND VOID IF THE VEHICLE HAS BEEN LEASED OR RENTED FOR COMPENSATION TO ANOTHER INDIVIDUAL OR ENTITY. THIS LIMITED WARRANTY DOES NOT COVER A CHASSIS THAT HAS BEEN SOLD BY AN OWNER OTHER THAN SPARTAN BEFORE IT BECOMES A COMPONENT IN A COMPLETE VEHICLE.

# What This Limited Warranty Does Not Cover

The exclusive remedy under this limited warranty or under any implied warranty that arises under state or provincial law is repair or replacement of any Covered Part in which a defect in materials or workmanship appears during normal use, maintenance or service within the limited warranty period, subject to the following exclusions.

<u>LIMITATION ON DAMAGES</u>: Spartan shall not be liable for incidental, consequential, direct, indirect, or other damages (such as, but not limited to, lost wages, loss of use, diminution in value, lost profits, lost opportunities, alternative transportation, inconvenience, cost of lodging, or lost vehicle rental expenses) that result from breach of the written warranty or any implied warranty.

<u>LIMITATION ON IMPLIED WARRANTIES:</u> This limited warranty is in lieu of and in exclusion of any other warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose. Any implied warranties that arise under applicable state or provincial law notwithstanding the foregoing, including any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the term of this limited warranty and are limited in scope of coverage to those portions of the chassis covered by this limited warranty.

#### ITEMS NOT COVERED BY THIS LIMITED WARRANTY INCLUDE THE FOLLOWING:

- The engine and transmission; however, the engine and transmission may be covered by warranties issued to you by the engine and transmission manufacturers. We will gladly help you arrange for service under those separate third party warranties. (See "How to Get Service".)
- Normal maintenance such as lubrication, batteries, tires, filter and oil replacement, belts and hoses, brake lining and adjustment and vehicle alignments.
- Damage caused by improper maintenance or use including, but not limited to, failure to follow the required or recommended maintenance schedule, failure to maintain operating parameters (e.g. tire pressure, fluid and lubricant levels, chassis ride height and alignment) and failure to follow operating instructions.
- Additions or accessories not originally installed by Spartan and any problems resulting from such additions or accessories.
- Installation of any "aftermarket" devices or the modification of any existing system or component originally installed by Spartan without Spartan's prior express written approval and any problems resulting from such installation or modification.
- > Damage caused by misuse, carelessness, abuse or neglect (e.g. overloading, driving over curbs.)
- > Damage that arises outside of normal use.
- > Damage caused by collision, fire, theft, vandalism, weather, freezing, flooding, acts of God, or other casualties.
- > Damage or defects with respect to Covered Parts in a vehicle that is leased or rented to another party for compensation.
- Chassis frame and structure if the frame is altered by welding, cutting or splicing, or improper drilling of rail flanges without Spartan's prior written approval.
- > Damage as a result of corrosion (including frame.)
- Covered Parts that have been sold by an owner other than Spartan before the Covered Parts become a complete vehicle.

# **Third Party Representations**

Spartan does not authorize any person to create for Spartan any other obligations or liability in connection with its chassis, and Spartan is not responsible for any representation, promise or warranty made by a dealer, component or vehicle manufacturer, or other person beyond what is expressly stated in this limited warranty.

# How to Obtain the Limited Warranty

The original retail purchaser is responsible for submitting, or having the vehicle dealer submit, a Spartan "Chassis Limited Warranty Registration" form to Spartan within 30 days of the purchase date. This form is located in the Spartan Chassis Owner's Manual supplied with your new vehicle or may be completed on-line by going to the Customer & Product Support tab at <u>www.spartanchassis.com</u>. THIS LIMITED WARRANTY IS NOT VALID IF THE SPARTAN CHASSIS LIMITED WARRANTY REGISTRATION FORM IS NOT SENT TO SPARTAN WITHIN 30 DAYS AFTER THE DATE OF PURCHASE BY THE FIRST RETAIL OWNER OR ANY SUBSEQUENT OWNER.

#### How to Get Service

To obtain warranty service for your Spartan chassis, call toll free 24 hours a day, 7 days a week 1-800-543-4277. Our customer service technicians can help answer questions regarding our products and services, provide information about warranty coverage and maintenance issues, help you arrange for service under other manufacturer warranties, and locate Spartan authorized service centers in your area. To find a current list of Spartan authorized service centers on-line, go to www.spartanchassis.com. When you call for service, please have the following information available so that we may expedite your service:

- > Your Spartan VIN (Vehicle Identification Number)
- > First retail owner's date of purchase
- > The current actual mileage

NO WARRANTY CLAIM WILL BE PROCESSED OR PAID WITHOUT PROOF OF ACTUAL MILEAGE AND FIRST RETAIL OWNER'S DATE OF PURCHASE.

#### **Roadside Assistance Plan**

Spartan provides a 24/7 roadside assistance plan for the duration of the limited warranty. You are enrolled in this plan upon registration of your Spartan chassis. If your Spartan chassis is disabled because of any defect covered by this limited warranty or in certain other situations, our roadside assistance provider will assist by providing the following services: towing, mobile mechanic (where available), fuel delivery, tire change, battery jumpstart, lockout service and emergency fluids. To obtain roadside assistance, call Good Sam at (855) 272-1560.

#### **Arbitration Provision**

Any claim or controversy arising out of or relating to this limited warranty, or breach thereof, shall be settled by arbitration administered by the American Arbitration Association in the State of Michigan in accordance with the Commercial Arbitration Rules of the American Arbitration Association. The determination of the arbitrator(s) shall be in writing and shall include an explanation of the basis for the determination. The determination of the arbitrator(s) shall be final and binding and judgment upon such determination may be entered in any court having jurisdiction.

#### How State or Provincial Law Applies

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. In addition, some states and/or provinces will not enforce one or more of the limitations in this document, so one or more of the limitations may not apply to you.